

Usher Team

Expectations & Responsibilities

Overview

The Usher Team serves congregants in the sanctuary. Ushers need to be ready to greet people as they enter the sanctuary and should be alert in responding to the needs of the congregation which could include things such as highlighting available seating, securing additional chairs, escorting visitors to other areas of campus, etc.

Team Leader Expectations

1. Provide a monthly schedule for Usher Team volunteers to cover all Coral Hill Sunday morning services.
2. Send a text reminder to your respective Usher teams prior to the Sunday they are scheduled to serve.
3. Provide any necessary training/orientation to your volunteers and actively seek additional people to serve throughout the course of the year.

Team Responsibilities

1. Greet folks as they enter the sanctuary (wear a Volunteer lanyard so that you are easily identifiable). Please stay in position at least 10 minutes into service.
2. Assist with seating when needed
3. Grab lanyard from welcome center desk drawer
4. Close doors to sanctuary at 9am and 10:30am
5. Escort guests to other parts of campus when needed

**this will require familiarity with campus layout/facilities as well as service and small group schedules*

Frequently Asked Questions

1. **How will I know when I am scheduled?** You can check the volunteer schedule any time at www.coralhillbaptist.com/thisweek
2. **What time am I expected to serve? to arrive?** Please be in place no later than 15 minutes prior to service time.